

 Olá, Lisboa.

MANAGED PLAYER SUPPORT

Beyond customer service.

WHY WORKANOVA · BUILT FOR IGAMING, NOT ADAPTED TO IT.

24/7 multilingual player support for iGaming operators.

Pre-trained agents, SLA-backed, live in your tools, without building another internal team.



FIND US AT

B606**Hall 2**Right beside **SOFTSWISS**,
across from the **SBC Connect Lounge**.Scan for the
live floor plan
→ find our stand

HALL 2 · FLOOR PLAN

YOU ARE HERE

SOFTSWISS

B606
WorkanovaSBC
Connect
Lounge

eCOGRA

Vegangster

AWS

WHAT WE DO · FIVE SERVICES. ONE MANAGED CX LAYER.

**Live Chat**<30s response · QA on
every chat**Email & Tickets**

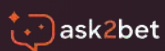
SLA alerts · zero carryover

**2nd Line**KYC, payments, root-
cause**Quality
Assurance**

Scorecards · 1:1 coaching

**VIP Support**

Senior agents · proactive

**OUR AI TOOL · LAUNCHING SOON**

An AI player-support platform built from the ground up for iGaming, trained on real player interactions, compliant by design, live in days.

COMING SOON

ONBOARDING · FROM FIRST CALL TO GO LIVE

Negotiation



Contracting



Set Up



Go Live

TRUSTED BY

SIGMA Awards · Nominee · **Best Customer Service Provider**

Best for operators who want support solved, not staffed.

Let's talk at B606.

Drop by Hall 2 for a 20-min slot. We arrive with a model and rough economics.

workanova.com office@workanova.com



→ Book a stand meeting